

DECISION SESSION - EXECUTIVE MEMBER FOR NEIGHBOURHOODS AND HOUSING.

TUESDAY, 21 SEPTEMBER 2010

DECISIONS

Set out below is a summary of the decisions taken at the meeting of the Cabinet held on Tuesday, 21 September 2010. The wording used does not necessarily reflect the actual wording that will appear in the minutes.

Members are reminded that, should they wish to call in a key decision, notice must be given to Democracy Support Group no later than 4pm on the second working day after this meeting.

If you have any queries about any matters referred to in this decision sheet please contact Laura Bootland.

4. ANNUAL REPORT TO TENANTS 2009-2010. [Appendix C](#)

RESOLVED:

That the Executive Member:-

- (i) Approved Option 1 and agreed the Annual Report to Tenants 2009- and delegated to the Head of Housing Services to make micro amendments prior to printing as required.
- (ii) Agreed that the suggestion by Councillor Simpson-Laing to make the back page of the document a return envelope be implemented.
- (iii) Suggested that the 'Your Service Your Say' on the contents page of the document be highlighted to state that there is a survey included.

REASON: To ensure that the Council provides appropriate information to its customers and meets its statutory requirements.

5. APPLICATION FOR A NEW GOVERNANCE SCHEME FOR THE LOCAL REGISTRATION SERVICE. [Appendix D](#)

RESOLVED:

That the Executive Member agreed:-

Approve Option 1 and endorsed the application to the General Register Office for a New Governance scheme for the City of York and invite Officers to make an application for Customer Service Excellence status in 2011.

REASON:

To provide more local responsibility and accountability for the registration service and enhance the quality of service to the customer.

6. NEIGHBOURHOODS AND COMMUNITY SAFETY GROUP LEGAL ACTIONS. [Appendix E](#)

RESOLVED:

That the Executive Member approved the report and the continuation of the current policy on legal actions.

REASON:

To enable the Executive Member to review formal enforcement activity undertaken by the Neighbourhoods and Community Safety Group

7. SALES OF AGE RESTRICTED PRODUCTS. [Appendix F](#)

RESOLVED:

That the Executive Member noted the report and agreed to adopt the programme of enforcement action for the next 12 months as outlined in Option 1 of the Officer report and there be no change in policy allowing the test purchasers to be untruthful about their age, even in exceptional circumstances.

REASON:

So that the Council can meet its legal obligations. The planned programme of reviewing intelligence (paragraph 9) may help support a change in policy in future years.

8. 2010/2011 QUARTER 1 PERFORMANCE REPORT. [Appendix G](#)

RESOLVED:

That the Executive Members noted the report.

REASON:

To keep the Executive Member informed on the performance of environmental and regulatory services managed by the Communities and Neighbourhoods Directorate.